Lead 1



Initial:

ONLINE TRAINING PLATFORM

Goals for the Day

Learn Apps & Snacks, Sandwiches, & House Liquors. Your Trainer will be following you! Greet tables, take orders, ring orders in. Run food throughout shift. *Act as if you are on your own.

TRAINERS:

Please check all duties that have been accomplished. If you are unable to complete any of the tasks, please make a note of this for the next trainer.

Before the Shift

- Store your personal belongings in the appropriate place.
- Clock in.
- Discuss with your Trainer what you will be learning and focusing on today.
- Review your worksheet from prior shift.
- □ Take your Daily Quiz.

Throughout the shift

- Discuss from the menu: Apps & Snacks, Sandwiches, & House Liquors.
- Take control of the shift. Do everything on your own; Trainer will assist if needed.
- Complete opening/closing routine and side work SOLO. Trainer will check when complete.
- Complete the checkout.

After the shift

- Speak with your Trainer about what you learned today & questions you may have.
- Fill out worksheet.
- Clock out.

Trainers

- Give feedback throughout shift.
- Verbally quiz trainee throughout shift.
- Review worksheet with Trainee in detail.
- □ Fill out Trainee Evaluation form.

***Quizzes and training materials are available on our online training platform at maggiemcflys.com under the team portal. The password is **MMTEAM23**